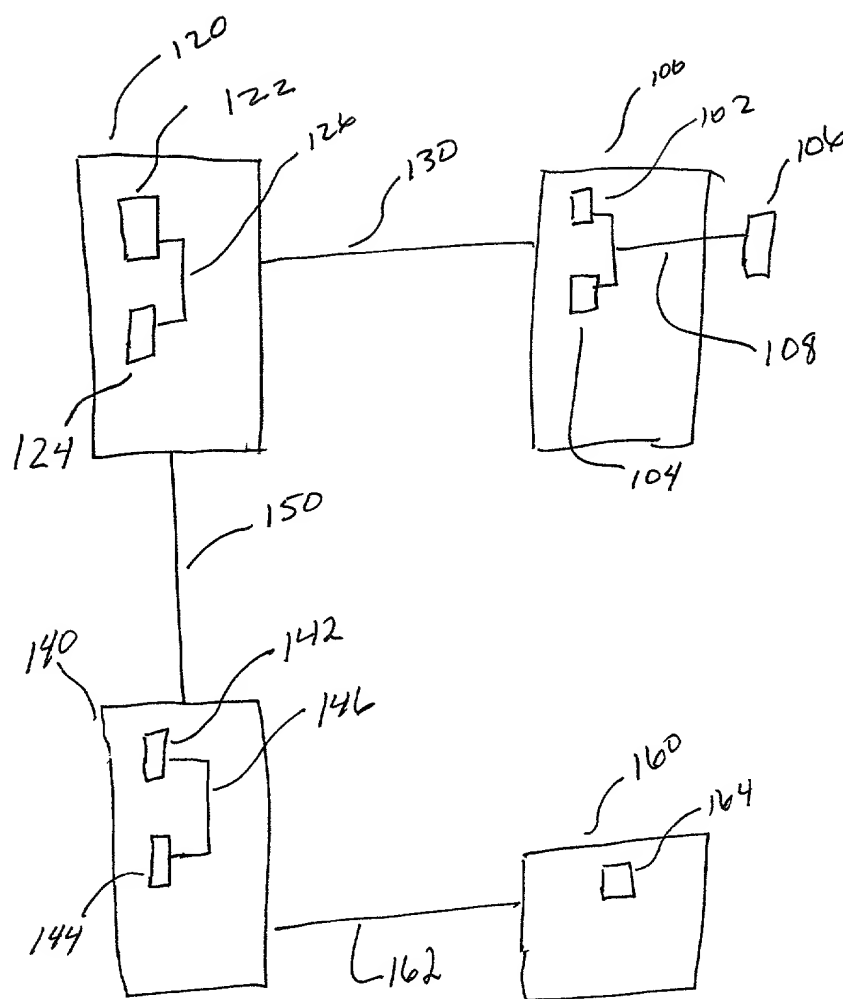


	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	2101	2102	2103	2104	2105	2106	2107	2108	2109	2110	2111	2112	2113	2114	2115	2116	2117	2118	2119	2120	2121	2122	2123	2124	2125	2126	2127	2128	2129	2130	2131	2132	2133	2134	2135	2136	2137	2138	2139	2140	2141	2142	2143	2144	2145	2146	2147	2148	2149	2150	2151	2152	2153	2154	2155	2156	2157	2158	2159	2160	2161	2162	2163	2164	2165	2166	2167	2168	2169	2170	2171	2172	2173	2174	2175	2176	2177	2178	2179	2180	2181	2182	2183	2184	2185	2186	2187	2188	2189	2190	2191	2192	2193	2194	2195	2196	2197	2198	2199	2200	2201	2202	2203	2204	2205	2206	2207	2208	2209	2210	2211	2212	2213	2214	2215	2216	2217	2218	2219	2220	2221	2222	2223	2224	2225	2226	2227	2228	2229	2230	2231	2232	2233	2234	2235	2236	2237	2238	2239	2240	2241	2242	2243	2244	2245	2246	2247	2248	2249	2250	2251	2252	2253	2254	2255	2256	2257	2258	2259	2260	2261	2262	2263	2264	2265	2266	2267	2268	2269	2270	2271	2272	2273	2274	2275	2276	2277	2278	2279	2280	2281	2282	2283	2284	2285	2286	2287	2288	2289	2290	2291	2292	2293	2294	2295	2296	2297	2298	2299	2300	2301	2302	2303	2304	2305	2306	2307	2308	2309	2310	2311	2312	2313	2314	2315	2316	2317	2318	2319	2320	2321	2322	2323	2324	2325	2326	2327	2328	2329	2330	2331	2332	2333	2334	2335	2336	2337	2338	2339	2340	2341	2342	2343	2344	2345	2346	2347	2348	2349	2350	2351	2352	2353	2354	2355	2356	2357	2358	2359	2360	2361	2362	2363	2364	2365	2366	2367	2368	2369	2370	2371	2372	2373	2374	2375	2376	2377	2378	2379	2380	2381	2382	2383	2384	2385	2386	2387	2388	2389	2390	2391	2392	2393	2394	2395	2396	2397	2398	2399	2400	2401	2402	2403	2404	2405	2406	2407	2408	2409	2410	2411	2412	2413	2414	2415	2416	2417	2418	2419	2420	2421	2422	2
--	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	---



F 16. 1

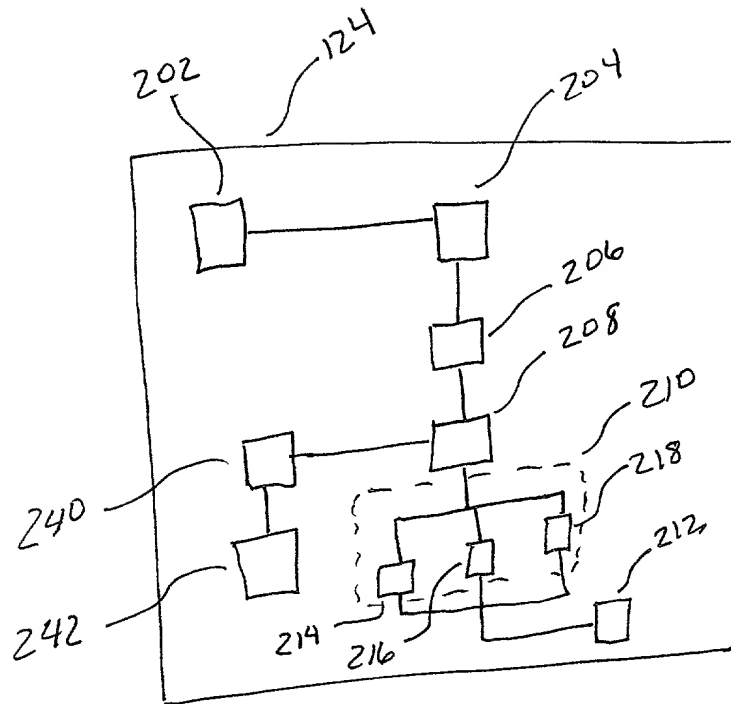
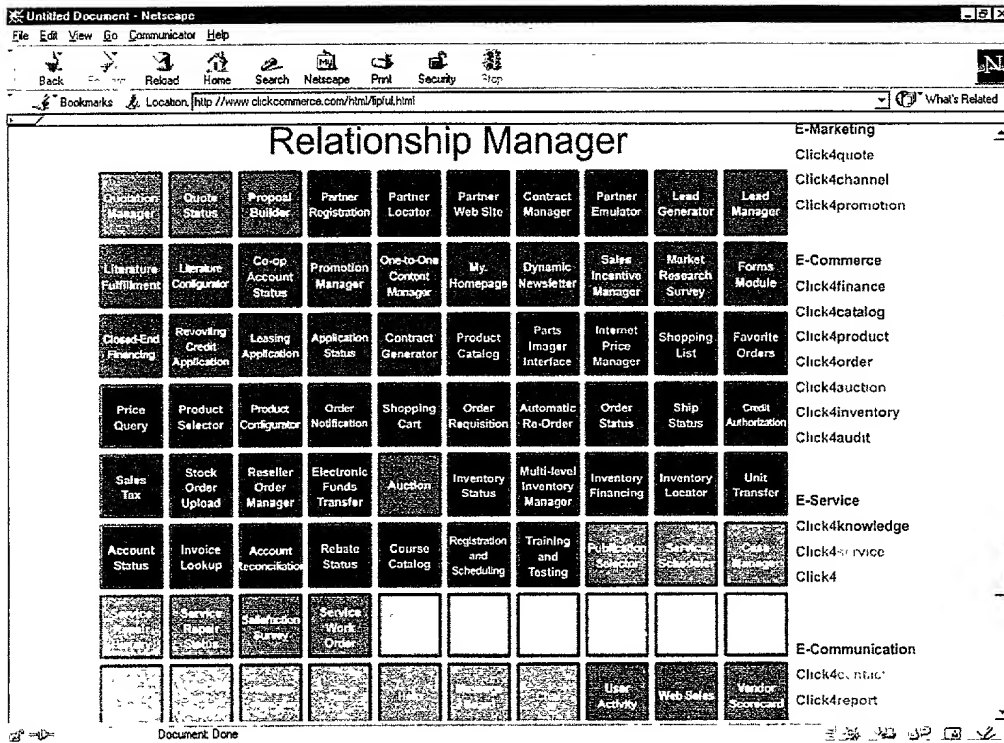


FIG. 2A



File 2B

```

graph TD
    210[210] --- Bar[ ]
    Bar --- 220[220]
    Bar --- 222[222]
    Bar --- 224[224]
    220 --- 230[230]
    222 --- 232[232]
    224 --- 234[234]
    subgraph DashedBox [ ]
        230
        232
        234
    end

```

F/67. 2C

FIG. 3

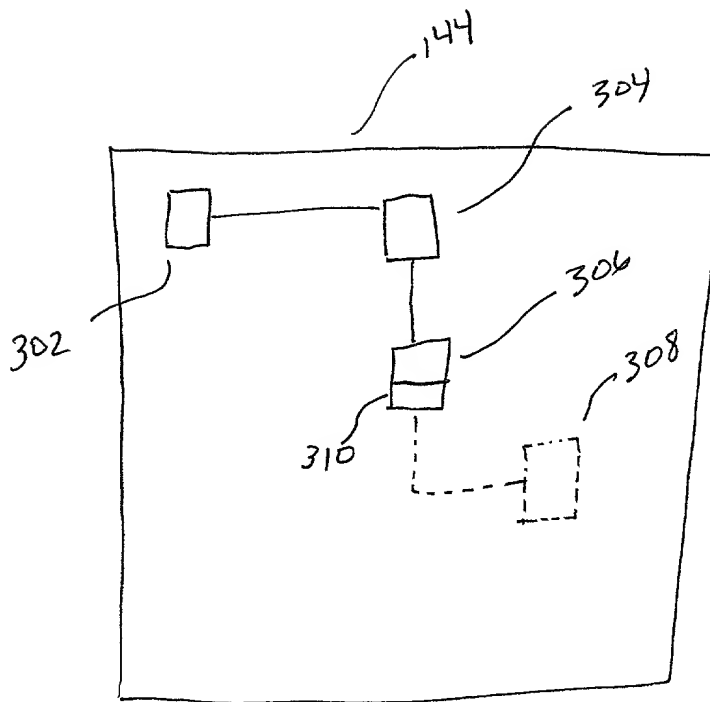


FIG. 3

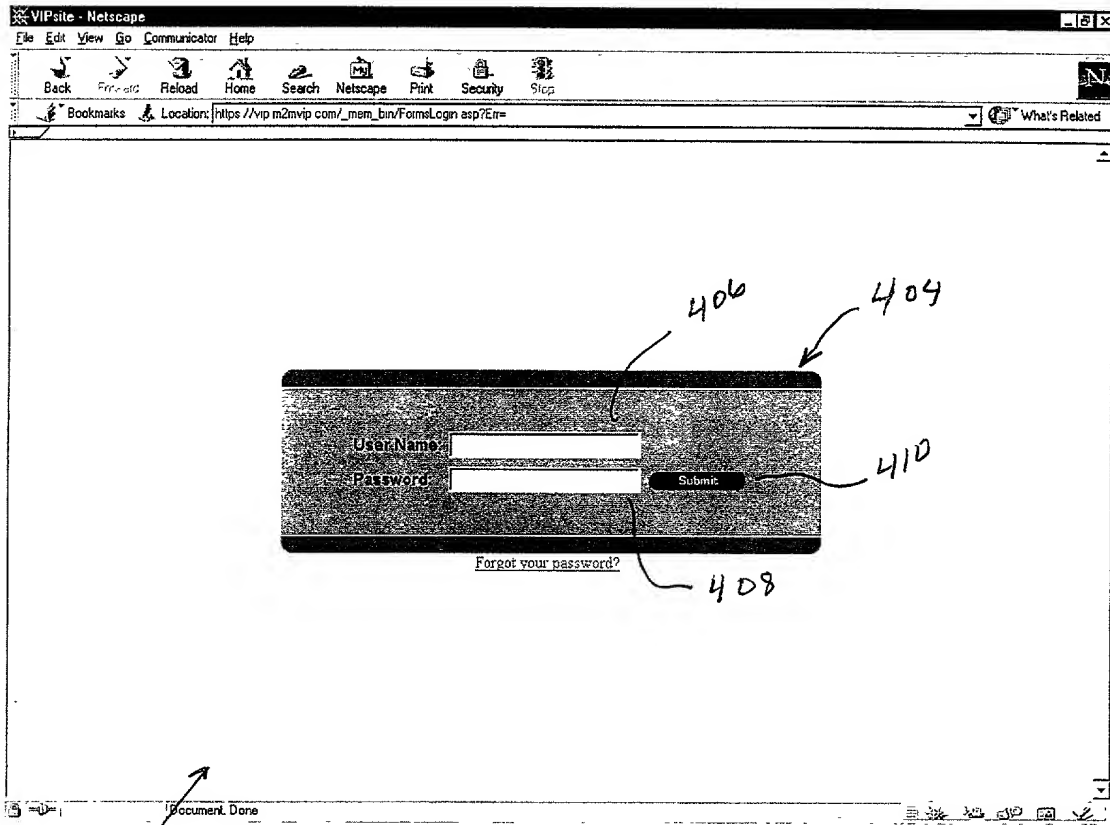


FIG. 4A

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location: https://vip.m2mvp.com/_mem_bin/UserAgreement.asp What's Related

H14

These VIP Services are provided to you, the Customer, by the manufacturer who provided you with a username and password for such use (the "Manufacturer"). The Manufacturer provides the VIP Services to you as a courtesy and has no liability to you as a user of the VIP Services. The Manufacturer does not guarantee the accuracy of any information provided to you by the VIP Services. By use of the VIP Site and your acknowledgement by clicking "Agree" below, you agree that THE MANUFACTURER, AND ANY THIRD-PARTY SERVICE PROVIDER USED BY THE MANUFACTURER IN PROVIDING THE VIP SERVICES, HAS NO LIABILITY TO YOU, THE CUSTOMER, FOR THE VIP SERVICES. THE MANUFACTURER AND ALL THIRD-PARTY SERVICE PROVIDERS USED BY THE MANUFACTURER MAKE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, FOR THE VIP SERVICES.

Agree Decline

L H16 L 4/18

Document Done

500

Fig. 5A

World Class Manufacturing

Account Status
Invoice Inquiry
Order Status
Order Center
Product Catalog
Inventory Availability

World Class Manufacturing
9002 Purdue Road
Indianapolis, IN 46268
317-532-7000

Finance	Betty Lou Jones	555-111-3333	555-111-3334	bettylou@worldclass.com
---------	-----------------	--------------	--------------	-------------------------

Zepher Distribution

111-111-1111

Accounting	Aaron Shampik	317-546-3234	317-546-2147	ashampik@zephyr2manage.com
------------	---------------	--------------	--------------	----------------------------

MADE2MANAGE

Click HERE

510

F16.5B

VIPsite - Netscape

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World Class MANUFACTURING

6DS

HOME CONTACT FEEDBACK HELP

ACCOUNT STATUS

Credit Department Contact

ACCOUNT STATUS

ACCOUNT STATUS
INVOICE INQUIRY
ORDER STATUS
ORDER CENTER
PRODUCT CATALOG
INVENTORY AVAILABILITY

CONTACT
Betty Lou
317-532-7000
bettylou@worldclassmfg.com

MADE2MANAGE

CLICK PRINT OR E

Document Done

620 ↗

F16. 6B

The screenshot shows a Netscape browser window with the address bar set to <https://vip.m2mvp.com/>. The website, "World Class MANUFACTURING", features a top navigation bar with links: HOME, CONTACT, FEEDBACK, and HELP. A left sidebar contains a vertical menu with the following items: ACCOUNT STATUS, INVOICE INQUIRY, ORDER STATUS, ORDER CENTER, PRODUCT CATALOG, and INVENTORY AVAILABILITY. The main content area is titled "Invoice Inquiry for Zephyr Distribution" and includes a "Search Method" dropdown menu. A handwritten "L702" is written next to the search dropdown. At the bottom of the page, there is a "MADE2MANAGE" logo and a "Click HERE" link. The browser's status bar at the bottom indicates "Document Done".

700 ↗

Fig. 7A

VIPsite - Netscape

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location: https://wvp.m2mvp.com/ What's Related

World Class MANUFACTURING

HOME CONTACT FEEDBACK HELP

INVOICE INQUIRY

ACCOUNT STATUS

INVOICE INQUIRY

ORDER STATUS

ORDER CENTER

PRODUCT CATALOG

INVENTORY AVAILABILITY

Invoice Inquiry for Zephyr Distribution

Search Method. Search Method. P.O. Number Order Number Invoice Number Invoice Status Invoice Date Shipper Number

706

704

722

MADE2MANAGE

Click HERE

Document Done

F1b. 7B

722

F1b. 7B

VIPsite - Netscape

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location: https://vip.m2mvp.com/ What's Related

World Class MANUFACTURING

HOME CONTACT FEEDBACK HELP

ACCOUNT STATUS

INVOICE INQUIRY

ORDER STATUS

ORDER CENTER

PRODUCT CATALOG

INVENTORY AVAILABILITY

Invoice Inquiry for Zephyr Distribution

INVOICE INQUIRY

P.O. Number: PO1000-0

Search Cancel

L 710

L 712

powered by

MADE2MANAGE

CLICK HERE

Document: Done

708

F/b. 7C

World Class MANUFACTURING

HOME CONTACT FEEDBACK HELP

ACCOUNT STATUS INVOICE INQUIRY ORDER STATUS ORDER CENTER PRODUCT CATALOG INVENTORY AVAILABILITY

Invoice Detail for Zephyr Distribution
 Invoice Number 0000000009
 Sales Order Number 001021
 Invoice Date: 05/29/00
 Invoice Status: Unpaid
 P O Number: PO1998 6
 Invoice Due Date: 07/13/00

716

718

Invoice Details:

000001	WF201B	000	FAN, WINDOW 20" SINGLE SPEED, BLUE	25	001001	EA	\$650.00	\$0.00	\$16,250.00
--------	--------	-----	------------------------------------	----	--------	----	----------	--------	-------------

714

Invoice Summary:

INVOICE TOTAL	\$16,250.00
SALES TAX	\$149.00
SHIPPING	\$0.00
ORDER TOTAL	\$16,399.00

Please pay balance due by Thursday August 12 1999.

0.00

Back

Document Done

FIG. 7D

VIPSite - Netscape

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location https://vip.m2mvp.com/ What's Related

World Class MANUFACTURING

HOME CONTACT FEEDBACK HELP

ACCOUNT STATUS
INVOICE INQUIRY
ORDER STATUS
ORDER CENTER
PRODUCT CATALOG
INVENTORY AVAILABILITY

Invoice Inquiry for Zephyr Distribution

INVOICE INQUIRY

Shipper Number 001005

Search Cancel


2726

2728

MADE2MANAGE

CLICK HERE

Document Done


724 

Fib. 7F

[File](#) [Edit](#) [View](#) [Go](#) [Communicator](#) [Help](#)

[Back](#) [Forward](#) [Reload](#) [Home](#) [Search](#) [Netscape](#) [Print](#) [Security](#) [Stop](#)

[Bookmarks](#) Location: <https://vip.m2mvp.com/> [What's Related](#)


World Class
 MANUFACTURING

[HOME](#) [CONTACT](#) [FEEDBACK](#) [HELP](#)

[ACCOUNT STATUS](#) [INVOICE INQUIRY](#) [ORDER STATUS](#) [ORDER CENTER](#) [PRODUCT CATALOG](#) [INVENTORY AVAILABILITY](#)

[INVOICE INQUIRY](#)

Details for Shipment 001005

Shipment Summary for Shipment 001005:

Customer	Customer Center	Bill of Lading	00000000000000000002
Shipment Date	05/29/00	Shipment Number	3VA

Shipment Details:

Shipment Number	Part Number	Description	Qty Shipped	Shipped Date
000001	W7201B	FAN, WINDOW 20" SINGLE SPEED, BLUE	25	EA

[Back](#)

MADE2MANAGE

Oxy
 CYLINDER

Document Done

730

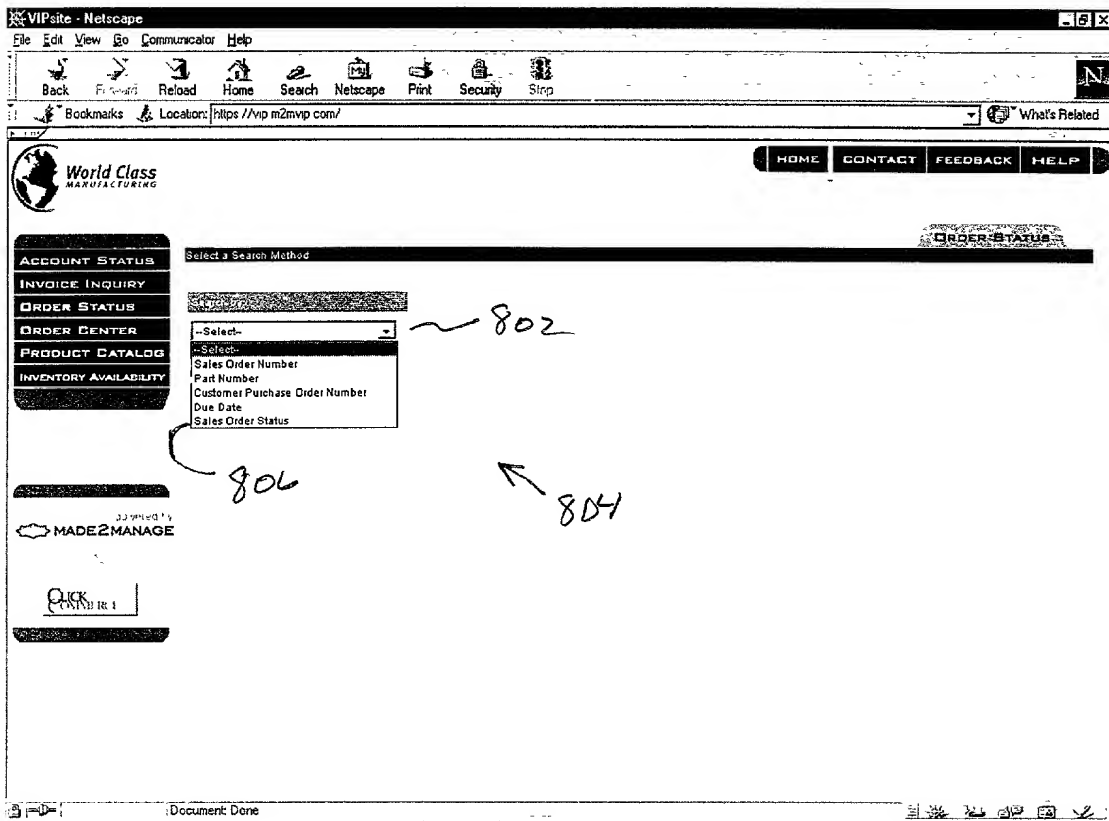


FIG. 8A

00926663 004304

VIPsite - Netscape

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Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location: https://vip.m2mvp.com/ What's Related

World Class
MANUFACTURING

HOME CONTACT FEEDBACK HELP

ACCOUNT STATUS
INVOICE INQUIRY
ORDER STATUS
ORDER CENTER
PRODUCT CATALOG
INVENTORY AVAILABILITY

Sales Order Status Lookup for Zephyr Distribution

ORDER STATUS

Open

Search

MADE2MANAGE

OK

Document Done

810

F16. 8B

World Class MANUFACTURING

HOME CONTACT FEEDBACK HELP

Order Summary for Zephyr Distribution

ORDER STATUS

ACCOUNT STATUS
INVOICE INQUIRY
ORDER STATUS
ORDER CENTER
PRODUCT CATALOG
INVENTORY AVAILABILITY

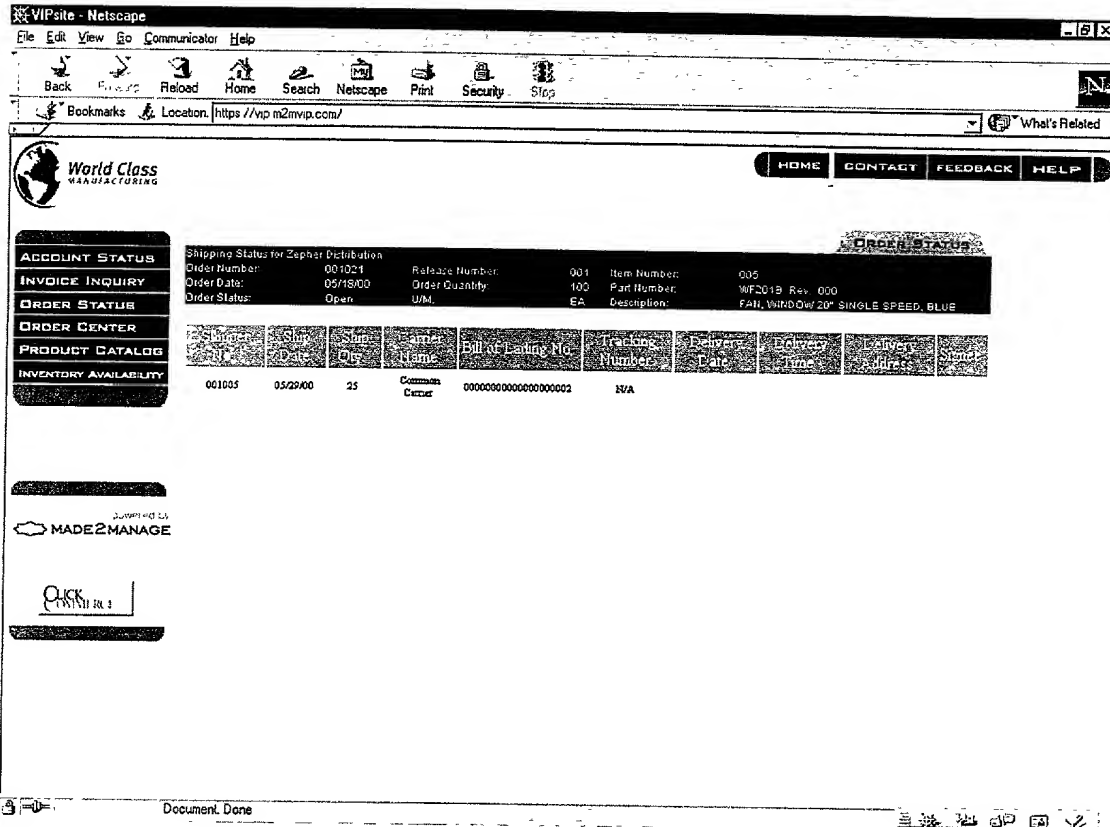
Search Results where Order Status = "Open"

Part Number	Old Item	Original Date	Date	Status	Action
P01999-S	001021	03/18/00		Open	Details
P032757	001028	06/02/00		Open	Details
ZD99-11	001322	10/18/99		Open	Details
ZD99-10	001341	06/28/00		Open	Details
ZD99-9	001388	06/29/00		Open	Details
ZD99-101	001398	06/29/00		Open	Details
ZZ1029	001400	06/29/00		Open	Details
ZZ1105	001401	06/29/00		Open	Details

powered by **MADE2MANAGE**

Print ORDER 1

— 816



829

FIG. 8F

Handwritten annotations on the screenshot:

- 902 (with arrow pointing to "Begin New Order")
- 904 (with arrow pointing to "Display Current Order")
- 900 (with arrow pointing to "Click HERE" at the bottom)

F16. 9A

VIPsite - Netscape

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Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location: https://vip.m2mvp.com/ What's Related

World Class
MANUFACTURING

HOME CONTACT FEEDBACK HELP

ORDER CENTER

Add to Order

[Add Item to Order | Search Product Catalog | Display Current Order | View Incomplete Orders]

Add to Order

Items in Order (Unsaved)

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Click HERE!

Document Done

906 ↗

Flg. 9B

VIP Site - Netscape [63]

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location: <https://vip.m2mvp.com/> What's Related

World Class MANUFACTURING

ORDER CENTER

[Add Item to Order](#) | [Search Product Catalog](#) | [Display Current Order](#) | [View Incomplete Orders](#)

ACCOUNT STATUS
INVOICE INQUIRY
ORDER STATUS
ORDER CENTER
PRODUCT CATALOG
INVENTORY AVAILABILITY

Add as Custom

Product ID: v002

Quantity: 1

Unit Price: EA

Total Price: US\$

Requested Ship Date: Month: Day: Year: Year:

☐ Check here if item is for multiple release.

Click HERE

Add to Order

9/8 ↗

F/b. 9D

The screenshot shows the 'World Class MANUFACTURING' website. The top navigation bar includes links for HOME, CONTACT, FEEDBACK, and HELP. The main content area is titled 'ORDER CENTER' and contains a form for adding items to an order. The form includes fields for Part No., Description, EA, Unit Price, Quantity, and Requested Ship Date. Handwritten annotations in red and blue ink are present, including '920', '922', '924', and '926', along with arrows pointing to specific fields and buttons.

Handwritten annotations in red ink:

- '920' is written next to the 'Red Fan' description.
- '922' is written next to the 'Check here if item is for multiple release.' checkbox.
- '924' is written next to the 'Requested Ship Date' field.
- '926' is written next to the 'Add to Order' button.

Handwritten annotations in blue ink:

- An arrow points from the '924' annotation to the 'Requested Ship Date' field.

922

924

918

Fiber. 9E

World Class MANUFACTURING

HOME CONTACT FEEDBACK HELP

ORDER CENTER

[Add Item to Order | Search Product Catalog | Display Current Order | View Incomplete Orders]

Multiple Release

Order Number	Release Date	Requested Ship Date	
001	1/12/2000	Month 12 Day 1 Year 2000	Remove
002	1/9/2001	Month 9 Day 1 Year 2001	Remove

Month 1 2 3 4 5 6 7 8 9 10 11 12

Add Save Changes

930

942

936

MADE2MANAGE

Click HERE

Document Done

940 ↗

F/b. 9G

VIPsite - Netscape

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Back Forward Reload Home Search Netscape Print Security Stop

Bookmarks Location: <https://vip.m2mvp.com/> What's Related

World Class MANUFACTURING

HOME CONTACT FEEDBACK HELP

ACCOUNT STATUS

INVOICE INQUIRY

ORDER STATUS

ORDER CENTER

PRODUCT CATALOG

INVENTORY AVAILABILITY

ORDER CENTER

Add to Order

[Add Item to Order | Search Product Catalog | Display Current Order | View Incomplete Orders]

Add to Order

Click on the part in your order. Click and search for the part in the product catalog. Click on the part in the product catalog to add it to your order. For details on how to use the product catalog, click on the link below.

Add to Order Search Catalog

Items in Order (Unsaved)

Part No.	Qty	Description	Unit	Unit Price	Ship Date	Unit Price	Discount Price	Net Price	Amount	Unit Price
w202	2	Red Pen	EA	12.00/00		US\$ 20.00	US\$ 20.00	US\$ 40.00	Yes	Yes

Change Remove

++ = No longer in product catalog
* = Requires editing before order can be processed

Complete the Order Save Order

Click HERE

Document Done

944 ↗

Fig. 9H

World Class MANUFACTURING

HOME CONTACT FEEDBACK HELP

ACCOUNT STATUS
INVOICE INQUIRY
ORDER STATUS
ORDER CENTER
PRODUCT CATALOG
INVENTORY AVAILABILITY

Complete Order

[Add Item to Order] [Search Product Catalog] [Display Current Order] [View Incomplete Order]

Items in Order (Unsaved)

Part No	Description	QTY	UOM	Req. Ship Date	Unit Price	Discount Price	Net Price	Terms	Make to Stock
w202z	Red Fin.	2	EA	12/09/00	US\$ 20.000	US\$ 20.000	US\$ 40.000	Yes	Yes

Change Remove

++ = No longer in product catalog
* = Requires editing before order can be processed

956

954

958

960

MADE2MANAGE

Click HERE!

Purchase Order Number

Payment Method

Shipping Method

Terms: NET 45

UPS

Bill To

Billing Address

City, State

Postal Code

Country

ZEPHER DISTRIBUTION

2245 DUNBAR RD

SEATTLE, WASHINGTON

98158

Ship To

Ship-To Address

Address Number: 0001

ZEPHER DISTRIBUTION

JOE MINOR

2245 DUNBAR RD

Document Done

Fig. 91

